

COURT-READY DOCUMENT · GPS-VERIFIED · CHAIN OF CUSTODY

EVIDENCE PACK

Generated by Pothole Patrol™ Reporting Protocol · Section 41 Highways Act 1980

REFERENCE NUMBER

PP-EP-2026-00042

DOCUMENT STATUS

ADMISSIBLE

GPS · Timestamp · Chain of Custody verified

Incident Summary

Report Title Severe pothole — A40 Westway, Shepherds Bush

Full Address A40 Westway, Shepherds Bush, London W12 0JP

GPS Coordinates 51.5045° N, 0.2245° W (Decimal: 51.5045, -0.2245)

Severity SEVERE

Current Status UNRESOLVED DAY 45 — SECTION 58 VOIDED

Date & Time Reported 23 January 2026 at 09:47:32 UTC

Reporter Reference PP-PATR-7834

Council Notification Summary

Responsible Authority London Borough of Hammersmith & Fulham

Notified 23 January 2026 at 09:47:35 UTC (3 seconds after report submission)

28-Day Deadline 20 February 2026 MISSED

56-Day Deadline 20 March 2026 MISSED

Section 58 Defence VOIDED — Council failed to repair within 28-day statutory window

Legal significance: Section 58 of the Highways Act 1980 provides councils a defence against PI claims if they can demonstrate a reasonable system of maintenance inspection. This defence is extinguished when: (a) a defect was reported and formally notified to the council, and (b) the council failed to repair or respond within 28 days. This pack documents both elements.

SECTION 2 — PHOTOGRAPHIC EVIDENCE

The following images were captured and uploaded at the moment of report submission. Each image is permanently bound to the report metadata (GPS, timestamp, user reference) and forms part of the immutable evidence record.

PRIMARY EVIDENCE IMAGE	SECONDARY EVIDENCE IMAGE																
Image 1 Metadata <table><tr><td>Captured</td><td>23 January 2026 09:47:32 UTC</td></tr><tr><td>GPS Tag</td><td>51.5045, -0.2245</td></tr><tr><td>Image Hash (SHA-256)</td><td>a3f4e1b7c9d20e5f6a89b12c34d56e78f901a2b3c4d5e6f7a8b9c0d1e2f3a4b5</td></tr><tr><td>Tamper Status</td><td>VERIFIED — No modifications detected</td></tr></table>	Captured	23 January 2026 09:47:32 UTC	GPS Tag	51.5045, -0.2245	Image Hash (SHA-256)	a3f4e1b7c9d20e5f6a89b12c34d56e78f901a2b3c4d5e6f7a8b9c0d1e2f3a4b5	Tamper Status	VERIFIED — No modifications detected	Image 2 Metadata <table><tr><td>Captured</td><td>23 January 2026 09:47:32 UTC</td></tr><tr><td>GPS Tag</td><td>51.5045, -0.2245</td></tr><tr><td>Image Hash (SHA-256)</td><td>b7c8d9e0f1a2b3c4d5e6f7a8b9c0d1e2f3a4b5c6d7e8f9a0b1c2d3e4f5a6b7c8</td></tr><tr><td>Tamper Status</td><td>VERIFIED — No modifications detected</td></tr></table>	Captured	23 January 2026 09:47:32 UTC	GPS Tag	51.5045, -0.2245	Image Hash (SHA-256)	b7c8d9e0f1a2b3c4d5e6f7a8b9c0d1e2f3a4b5c6d7e8f9a0b1c2d3e4f5a6b7c8	Tamper Status	VERIFIED — No modifications detected
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Tamper Status	VERIFIED — No modifications detected																

SECTION 3 — GPS & LOCATION VERIFICATION

Field	Value
Latitude (Decimal Degrees)	51.5045° N
Longitude (Decimal Degrees)	-0.2245° W
Accuracy	± 2 metres (GPS fix with 8+ satellites)
What3Words Reference	///clearly.flicked.enter
OS Grid Reference	TQ 22134 79652
Local Authority	London Borough of Hammersmith & Fulham
Parliamentary Constituency	Shepherd's Bush and Richmond Park
Road Classification	A Road (A40 Westway — national route)

Note on GPS accuracy: All Pothole Patrol GPS coordinates are collected using the device's native Location API at the moment of photo capture, giving ± 2 metre accuracy in open-sky urban environments. Coordinates are immutably stored server-side at time of submission and cannot be altered retroactively.

SECTION 4 — COUNCIL NOTIFICATION TIMELINE

- 23 January 2026 09:47:32 UTC — Report Submitted**

Citizen submitted report via potholepatrol.co.uk. GPS coordinates, photograph, and timestamp recorded and locked to report record PP-0042. Evidence record created.
- 23 January 2026 09:47:35 UTC — Council Formally Notified** AUTOMATIC

Formal defect notification email sent to highways@lbhf.gov.uk (3 seconds post-submission). 28-day statutory repair clock commenced. Email delivery confirmed (SMTP 250 OK).
- 20 February 2026 — Day 28 Deadline** MISSED

28-day statutory repair window expired. Council had not repaired, acknowledged, or communicated regarding this defect. Day-28 chaser email automatically dispatched. **Section 58 highway maintenance defence extinguished.**
- 20 February 2026 — Day-28 Escalation** AUTOMATED

Second formal chaser sent to council. Reporter notified of escalation and MP letter generator activated. Copy sent to reporting citizen for records.
- 20 March 2026 — Day 56 Deadline** MISSED

56-day escalation window expired. Council has issued no acknowledgement, update, or repair confirmation. Second escalation email and MP notification triggered. Defect remains active.
- 9 March 2026 (Day 45) — Evidence Pack Generated**

This document. Defect remains unresolved. All evidence preserved and this pack finalised for solicitor/litigation use.

SECTION 5 — CHAIN OF CUSTODY LOG

Timestamp (UTC)	Action	Actor	Record Hash (truncated)
2026-01-23 09:47:32	Report Created	Citizen (PP-PATR-7834)	a3f4e1b7...f3a4b5
2026-01-23 09:47:35	Council Notified	Pothole Patrol System	b7c8d9e0...b7c8d9
2026-01-23 09:47:36	Evidence Record Locked	Pothole Patrol System	c4d5e6f7...c4d5e6
2026-02-20 08:00:01	Day-28 Chaser Sent	APScheduler (automated)	d8e9f0a1...d8e9f0
2026-03-20 08:00:01	Day-56 Escalation Sent	APScheduler (automated)	e2f3a4b5...e2f3a4
2026-03-09 14:30:00	Evidence Pack Generated	Solicitor Request (PP-SOL-001)	f6a7b8c9...f6a7b8

Chain of custody integrity: Each action generates an immutable audit entry stored in a separate audit collection. Records are write-once and cannot be modified, deleted, or backdated by any system actor including administrators.

SECTION 6 — LEGAL CERTIFICATION & ADMISSIBILITY STATEMENT

Certificate of Authenticity

This Evidence Pack has been generated by **Pothole Patrol™**, a service operated by **Connectdos Ltd** (Company No. 15696351), registered at 124 City Road, London EC1V 2NX.

Connectdos Ltd hereby certifies that:

- 1. The report referenced herein (PP-0042) was submitted by a registered user of potholepatrol.co.uk on **23 January 2026**.
- 2. GPS coordinates, timestamp, and photographic evidence were captured at the point of submission and stored on our servers in an immutable record within 1 second of submission.
- 3. The relevant highway authority (**London Borough of Hammersmith & Fulham**) was formally notified by email at **09:47:35 UTC** on **23 January 2026**.
- 4. The 28-day repair deadline under Section 41 of the Highways Act 1980 expired on **20 February 2026**. No repair, acknowledgement, or response was received from the authority within this period.
- 5. The data in this pack has not been modified, tampered with, or altered since its original creation. Each record is accompanied by a SHA-256 hash for independent verification.

DOCUMENT HASH (SHA-256)

PP-EP-2026-00042-HASH:
9b8c7d6e5f4a3b2c1d0e9f8a7b6c5d4e3f2a1b0c9d8e7
f6a5b4c3d2e1f0a9b8c7

GENERATED

25 August 2026 at 23:26:26 UTC
Verify at: potholepatrol.co.uk/verify/PP-EP-2026-00042

SECTION 7 — USE & DISCLOSURE

Field	Detail
Purpose	Personal Injury litigation support, Section 41/58 Highways Act claim evidence
Authorised Use	Solicitors, barristers, insurers, and courts of competent jurisdiction
Pricing	£9.99 per Evidence Pack (one-off, instant generation)
GDPR Compliance	Reporter PII is anonymised before inclusion; only patrol reference retained
Data Controller	Connectdos Ltd · ICO Registration: (in progress)
Court Admissibility	This document is prepared for use as evidence in UK civil proceedings. The chain of custody and cryptographic hash allow independent verification of authenticity.

Solicitor Notes — Section 58 Highways Act 1980

Where a defect was formally reported to the responsible highway authority and that authority **failed to repair or acknowledge the defect within 28 days**, the Section 58 "reasonable system of inspection" defence is significantly weakened or extinguished. This Evidence Pack documents the prior knowledge, the failure to act, and the resulting liability window — the three elements required to void that defence in PI claims.

For queries, bulk purchasing, or API access: corporate@potholepatrol.co.uk · Solicitor API: potholepatrol.co.uk/for-solicitors